

HINDU KANYA COLLEGE

KAPURTHALA



Action Taken Report(2020-21)



FEEDBACK FROM STUDENTS

The various sources of feedback from the students obtained and analyzed during the academic year 2020-21:

1. Exit survey from graduating students.
2. Student's satisfaction survey.

The received feedback was further evaluated by the Internal Quality Assurance Cell of the college and certain measures were streamlined to ensure the quality standards. The following are the salient points considered for further course of action.

- To ensure the excellence in meeting the expectations of students in case of providing them the latest ICT enabled teaching, several initiatives were already taken throughout the session despite the sudden shift from Offline to Online teaching. All teachers were given training through online workshops to operate ZOOM, Google Classroom and to assess students through Google Quizzes. Yet, it is further recommended to ensure that teachers will be asked to upgrade their ICT skills to enable Blended Learning more efficiently. Smart Rooms should be utilized more productively to broaden the teaching learning horizon.
- To augment the exposure given to students through their participation in extra- curricular activities even during the online learning, major college events like Talent Hunt, Teacher's Day and Assemblies were organized satisfactorily. Even important days and festivals were observed without any hassle. For further improvement, it is suggested that students should be given the wide opportunities to showcase their talents and skills not only in the Zonal Youth Festival, but they should be persuaded to prepare themselves even for the Inter- Zonal level competitions.
- To enhance the overall development of students' personality, several webinars were organized like "Youth Festival and Personality Development", "Challenges in Learning English" etc. Besides these extension lectures by eminent luminaries and dignified personalities from the different disciplines of knowledge and higher education and commendable number of activities were also conducted throughout the session from time to time.
- To strengthen teacher-student relationship, Class Coordinators have been assigned the duty to stay in students' close proximity to address their grievances and guide them to enhance their hidden caliber in all possible ways academically as well as co-academically.

FEEDBACK FROM TEACHERS

After analyzing the feedback form faculty of the college and to materialize the scope for further improvement, the received feedback was further evaluated by the Internal Quality Assurance Cell of the college. They streamlined certain measures to ensure the quality standards which could accelerate and sustain the continuous growth of the college. An inclusive report has been prepared and communicated to the concerned authority for the redressal of shortcomings (if any) and overall improvement of issues in the college.

- The analysis of the teachers' feedback reflects the adequacy and availability of teaching-learning facilities.
- To facilitate the students of Department of Fashion Designing, whose specific books are not available in the market, teachers have made notes and are kept in college library for student's reference.
- Department of English and cosmetology have also compiled the notes specially created by them and kept these notes in the college library.

FEEDBACK FROM ALUMNAE

It is the practice followed in our institution to obtain feedback from the alumnae through various avenues:

1. During the time of convocation.
2. Feedback through institution website

The feedback received through various avenues was analyzed and the following suggestions were taken for further course of action by the Internal Quality Assurance Cell of the college. They streamlined certain measures to ensure the quality standards which could accelerate and sustain the continuous growth of the college.

- To get Alumnae registered for the upcoming session.
- To ensure the excellence in meeting the expectations of alumnae and to materialize their valuable suggestions for initiating advanced courses and diplomas in various streams.
- To conduct Alumnae meets to strengthen their bonds with the college and also to get regular feedback from them.
- Based on the feedback and discussions it was also decided to increase their involvement in the college growth promoting activities.