



# Hindu Kanya College, Kapurthala

## **STUDENT SATISFACTION SURVEY (2019-20)**

In order to analyze the lag areas of the college and scope for further improvement, an effort was made to receive feedback from students of the exit classes of college. 252 responses have been received from the students.

For the session 2019-20, the analysis of students' feedback covering all the parameters together is presented as under:

<b>S. No</b>	<b>VARIOUS PARAMETERS</b>	<b>STUDENTS FEEDBACK (in %)</b>
1	Students feel equal when they meet the students of another institute enrolled in same programme	81%
2	Student-Teacher relationship is good	83%
3	Help provided by administrative office	100%
4	Teaching standards are good	89%
5	Student participation in extra-curricular activities	64%
6	Teachers are cooperative and encouraging in co-curricular activities	97%
7	Student's Council work effectively	94%
8	Liking of the students to be the member of Old Students Association	82%
9	Timely availability of lecture statements and marks report	97%
10	Future plans to study further after graduation.	56%
11	Not passed any other exam	97%
12	Opine that the library material and facilities are adequate	99%
13	Satisfaction level of the services in campus café	95%
14	Satisfaction level of facilities provided in the college(more than 80%)	85%

The exit feedback analysis clearly indicates that more than 90% of students are very much satisfied with teaching standards, teaching infrastructure, timely availability of lecture statement and marks report offered by the Institution.

Majority of the students (81%) agreed that they feel equal when they meet the students of another institute enrolled in same programme. Majority of the students strongly agreed that the student- teacher relationship is good. Around 85% of the students agreed that the satisfaction level of facilities provided in the college is more than 80%. It is observed that 82% of the respondents agreed that they like to be the member of Old Students Association of the college. The students' feedback revealed that administrative office is very helpful. Also, 64% of the students agreed that the practical exposure given to them through participation in extra-curricular activities enhanced their confidence and is helpful for overall development. The students highly

appreciated the academic related infrastructural facilities such as library, Internet facilities, and services in campus café etc.

## **MAJOR OBSERVATIONS AND RECOMMENDATIONS**

- Though 83% of the students rated the student teacher relationship as very good whereas few of them (17%) expressed their satisfaction level as average. From our own perspective the reason behind may be few of the students don't approach the teachers. And also, it is recommended to the teachers to pave ways which may include Consistent communication, open learning environment, Mutual respect, feedback, focusing equally on all students for creating strong student teacher relationship.
- The analysis on student's participation in extracurricular activities reveals that maximum students participate in any of the extracurricular activities within and outside the college. To maximize the student's participation, teacher should motivate them by focusing on its benefits as these activities offer opportunities for students to learn the values of teamwork, individual and group responsibility, physical strength and endurance, competition and diversity. Extracurricular activities provide a channel for reinforcing the lessons learned in the classroom, offering students the opportunity to apply academic skills in a real-world context, and are thus considered part of a well-rounded education.
- Although good student support services are provided at college level but still to ensure 100% liking of the students to be the member of Old Students' Association of the college, such an environment should be created in which the expectation of current students to stay involved with their college community is established which contributes the rooting of the institution that will result in a sustainable growth of the organization.
- It was noticed that, 97% students have said that, they have not passed any other exam apart from university exams. It is recommended the students should be inspired to appear in other exams too like various competitive exams in banks, insurance sector, post office, judiciary etc. to enhance their employability skills which help them to avail employment opportunities and also for overall development of the students.